

## **Bittersweet Student Ski and Snowboard Club Frequently Asked Questions**

**Why is Bittersweet changing the student ski club program?** The program is changing to be better able to fulfill its mission: to provide school children an opportunity to learn to ski or snowboard safely, with their peers, and provide affordable opportunities to practice during multiple visits throughout the season.

**Why isn't the new program as flexible as the old program?** We feel that we are better able to meet the needs of the student groups when they adhere to a regular schedule. Groups are free to choose the weekday that works best for their students.

**How many nights does our school need to commit to?** At least 5 nights during the season, and more if you'd like. We recommend that you plan for at least a couple of make-up days in the event that rescheduling becomes necessary.

**Our school is unable to provide bussing after school. Can we still join? Are members able to self-transport on their ski club night?** Students will not need to be bussed to the resort in order to be eligible to be part of a student ski club.

**Will parents get a discounted rate to ski with their children on the ski club night?** Yes, parents are eligible to purchase an adult card that will enable them discounted lifts and rentals on their student's ski club night, and Sundays after 3pm. Adult lift tickets and rentals may be purchased at the ticket windows.

**Can students pre-order tickets and rentals and pay by credit card?** Sorry, not at this time. They will be required to make a payment to the sponsor by cash or check. Checks can be made out to Bittersweet Ski Resort, and must include the name of the ski club and a phone number.

**What if weather affects our ski club night?** Your group should schedule one or more makeup days in the event that your group is unable to attend due to weather.

**Can students buy ticket and rentals at the ticket windows on their designated ski club night?** No, sponsors are required to sell all lift tickets and rentals on the ski club night. On Sundays, students and parents may purchase lift tickets and rentals at the ticket windows after 3pm.

**How much do the student cards cost? How much do the adult cards cost?** Student cards cost \$32. Adult cards cost \$32.

**When are the cards valid?** The cards are valid on your designated ski club night, and Sundays after 3pm. The ski club cards are not valid on weekdays during holiday periods, but they can be used on Sundays after 3pm during holiday periods.

**Do the student cards include a lesson? How do the lessons work?** Yes, the student cards come with one complimentary lesson. The adult cards do not include a lesson, but adults are welcome to sign up and take lessons through our ski school for a fee.

**How does my child get his/her lesson?** Group lessons will be offered on your designated ski club night at 4pm, 5pm, and 6pm. Students will need to be all geared up and ready to go at the ski school meeting area with their ski club card at the designated time. Lessons begin promptly and students can't be worked in if late, so please be on time.

**What are evaluations? How do evaluations work?** Evaluations are meant to keep students safe. Bittersweet Ski and Snowboard School instructors will watch (evaluate) your student ski (or snowboard) to determine which runs they are able to safely ski or ride. Evaluations will occur at 4pm, 5pm, and 6pm each evening your ski club is scheduled to attend. (Evaluations aren't available on Sundays). Each student will get the student card punched with his/her level and receive an evaluation tag that will need to be worn in addition to the lift ticket on every visit to the resort. Every student in your ski club will need to be evaluated. This should occur on your first visit. Students will be evaluated no more than two times per visit. If they are struggling to demonstrate the skills needed to move up to a higher level and more advanced terrain, they are encouraged to take a lesson. Students who do not have an evaluation tag will be required to remain in the beginner area (runs designated by a green circle) or pay to upgrade to an all-area lift ticket. Students who possess an evaluation ticket for an intermediate or advanced level may enter runs within their evaluation level.

**What is the evaluation ticket?** The evaluation ticket shows resort employees which lifts and slopes each student is qualified to ride on. It should be worn where it can be easily seen by resort employees, and should be attached on a separate wicket from the daily student lift ticket.

**Can parents sign a waiver in place of their child having an evaluation?** Sorry, that option is not available this year. Therefore, it is important that your child gets evaluated on his/her first visit to the resort. Be mindful that evaluations are only offered certain times during the day.

**The card is valid for a beginner lift ticket. How does my intermediate or advanced student get a blue or advanced evaluation ticket?** The lift ticket that was purchased with a student card is a beginner area lift ticket. Students who complete an evaluation and demonstrate the skills needed to ski in intermediate and advanced areas will receive a punch on their student card and will receive an additional ticket that shows which lifts they are qualified to ride.

**What is the age range for student club members?** The student ski club is open for those ages 7-18. Those older than 18 but still in high school are also eligible.

**What is the age range for lessons for student club members?** Student ski club lessons are available for students ages 7-18 with a valid ski club card. Sorry, complimentary lessons are not available for those with adult cards. Adults wishing to take lessons may do so by signing up through the ski school.

**What if my student wants more lessons after taking the one that is included?** Bittersweet Ski and Snowboard School is happy to offer additional group lessons to student ski club participants at the reduced rate of \$20 per lesson. Please see ski school staff to sign up for additional lessons.

**What time are the lessons?** The lessons occur at 4pm, 5pm, and 6pm on your ski club night.

**What time are the evaluations?** Evaluations occur at 4pm, 5pm, and 6pm on your ski club night.

**Can my student share his/her student card with another student?** No, student cards are not transferrable. They can only be used by the student whose name appears on the card.

**What happens if my student card is lost or destroyed?** If a student card is damaged or destroyed please return what remains of the card to the Bittersweet main office for replacement. If the card is lost, a new card will need to be purchased through the ski club sponsor.

**Can student cards be used any day during holiday periods?** No. They can be used after 3pm on *Sundays only* during the holiday periods.

**What information will students need to purchase rentals?** Students will need to know their height, weight, shoe size, and skill level.